

Public Notice

The Joint Commission conducted an unannounced accreditation survey of New England Home Care, Inc. : 136 Berlin Road , Cromwell, CT 06416; 80 Lamberton Road, Windsor, CT 06095; 525 Wolcott Street, Waterbury, CT 06705; 370 James Street, New Haven, CT 06513; 1077 Bridgeport Avenue, Shelton, CT 06484 on March 1-4, 2011.

The purpose of the survey was to evaluate the organization's compliance with nationally established Joint Commission standards. The survey results have determined that the agency continues to be accredited by the commission.

Joint Commission standards deal with organizational quality and safety-of-care issues and the safety of the environment in which care is provided. Anyone believing that he or she has pertinent and valid information about such matters may contact the Joint Commission at any time to express their concerns. One may contact the Joint Commission in writing at:

Division of Accreditation Operations
Office of Quality Monitoring
The Joint Commission
One Renaissance Boulevard
Oakbrook Terrace, IL 60181

or via phone at:
1-800-994-6610

or via e-mail at:
complaint@jointcommission.org

This notice is posted in accordance with the Joint Commission requirements (standard APR 9) *to notify the public it serves about how to contact The Joint Commission to report concerns about patient safety and quality of care.*